



Summary of eCW version 8 New Features

Role-Based Security - In addition to selecting security settings for users individually and by template, you can also assign security attributes by users' roles. This is helpful if you have a large practice with many nurses, billing staff, and physicians.

Facility-Based Security - Security Settings can now be configured based on the facility where each staff member works.

eCliniWiki Help Website - A new option has been added under the Help menu: eCliniWiki Help. Clicking this option opens an Internet browser and takes the user to the eCliniWiki (<http://www.ecwiki.com>) so they can search through all our documentation at once, as well as tips and suggestions added by other clients and eClinicalWorks employees. Contact COEMR Support for login sign up.

Order Sets - An Order Set is a group of treatment options (prescriptions, labs, diagnostic imaging, procedures, referrals, etc.) that is preconfigured to make ordering all the necessary elements for a particular condition at once. These can be linked to and/or triggered by diagnosis codes. There is a Star OS tab that allows access to Favorite Order Sets from the right patient panel.

CDSS (Clinical Decision Support System) - The Clinical Decision Support System is designed to help providers identify patients that may require their attention. There are four main parts to this system: • Quality Measures • CDSS Alerts • Order Sets • Quality Measures Reports. *These were developed for the State of New York and cannot be modified by the end user. Measure definition may be viewed by going to EMR / CDSS / Measure Definitions.*

Quality Measures Reports - are reports on the various Quality Measures in the system. These reports allow practices to track the quality of care given by their providers. *These were developed for the State of New York and cannot be modified by the end user. Measure definition may be viewed by going to EMR / CDSS / Measure Definitions.*

Physician Quality Reporting Initiative (PQRI) - Physician Quality Reporting Initiative is a pay-for-performance program that uses PQRI Measures to gauge the level of care provided by physicians to Medicare patients. Physicians who meet or exceed the minimum reporting standards may be eligible for a bonus payment from CMS.

Actions - This feature allows users to assign tasks to staff members and track their progress to completion. The T menu on the Dashboard taskbar now includes the actions list and the option to create a new action.

Structured Data - Information added to certain areas of Progress Notes can now be entered in a Structured Data format. Since this information is structured, it can be tracked by the system, allowing for reports to be generated on any information entered as Structured Data. These reports are generated using the Registry. Structured data can also be pulled into flowsheets. Structured data is important in Community Mapping also. ***Additional training is highly recommended before use. DO NOT change existing free form data to structured data as data may be lost from unlocked notes.***

Smart Forms - Smart Forms measure the severity of selected conditions and interact with the Progress Note using Structured Data. The forms present structured questions; the answers to those questions determine the context for the next question. When completed the forms may present a calculated score and severity of a condition, or collect and save patient information. Smart forms may require enabling by Support and data must be mapped from the form to the Progress Note.

Orthopaedic Chart - An Orthopaedic Chart is now available within the eClinicalWorks system. This chart can be accessed by specifying a Visit Type as an Orthopaedic Visit and then using that Visit Type for an encounter. This feature must be enabled by Support.

Manage Prescriptions - Adding prescriptions from the Treatment window can now be performed using the Manage Prescriptions feature. This enables users to prescribe medications and link them to diagnoses more effectively. The pop up option now shows a pop up box that allows data entry for all areas of the prescription.

Comprehensive Perinatal Services Program (CPSP) - The Comprehensive Perinatal Services Program (CPSP) provides a wide range of services to pregnant women, from conception through 60 days postpartum. Medi-Cal providers may apply to become a CPSP provider. In addition to standard obstetric services, women receive enhanced services in the areas of nutrition, psychosocial and health education. This approach has shown to reduce both low birthweight rates and health care costs in women and infants. This feature is not modifiable by the end user at this time.

My Favorite Templates - Providers can now specify their favorite templates, allowing the templates they use the most often quickly and easily. There is now a Star Templates tab that allows access to favorite templates from the right patient panel.

Reviewing Progress Notes - Progress Notes can now be assigned to users for review.

Methadone Program - The Methadone Program feature has been added in order to aid claim creation for patients on a methadone administration program.

PM Scheduled Tasks - Certain billing functions can be set to run automatically at night.

Clearinghouse Dashboard - The Clearinghouse Dashboard can be used to access your clearinghouse's website from directly within the eClinicalWorks application. Contact Support for more information – this feature needs to be configured.

My Claims - Claims can now be assigned to staff members to work on and review.

Fast Payments - The Fast Payments feature allows users to quickly enter multiple patient payments based on account numbers. Once the fast payments are entered, the system automatically applies them to any claims with outstanding balances, starting with the oldest claim. Any remaining amount is then marked as an Unapplied Amount. This feature has been designed for billers who prefer a more keyboard based approach to data entry (less clicking).

Payment Batches - Payment Batches can now be created.

Claim-Based Collection Management - Collections can now be managed for specific claims, rather than just for the patient's entire account.

Transworld – Outside collections agency with interface to eCW.

Hard Close - The Hard Close feature allows the administrator or co-administrator to lock all claims, payments, refunds, and adjustments that fall within the specified time frame. Additional options have been added in version 8. *This option requires careful consideration prior to use: it cannot be undone by Support.*

Void and Recreate Claims - Claims cannot be edited if they have been closed with the Hard Close feature. However, the Void and Recreate feature allows billing staff members to void the original claim and create a new copy for editing.

Case Manager - The Case Manager feature allows you to record and manage details of ongoing, complex cases that may involve a referring physician, insurance case manager, attorney, or a court case. This feature works well for practices where patients may have multiple worker's comp or MVA cases. Once activated the Case Manager button replaces the Claim Data button in the Appointment window. If a patient has open cases the button turns yellow.

Community Mapping - This is a precursor to shared patient information. Certain formats are compatible with each other (structured data) and will be more easily shared in the future. See Structured Data – additional training is strongly recommended prior to implementing Structured Data.